

Terms and Conditions for the Extended Warranty

- a) Warranty extension by 1 year to 2 years – for business customers only and valid upon receipt of the handover document, but no later than 6 months after delivery ex works. For the RoboFlail product group, a maximum operating hours limit of 800 hours within 24 months applies.

The extended warranty must be ordered at the same time as a new order is placed ex works. Once a machine has left the Rapid factory, a Rapid extended warranty is no longer available.

- b) The prices indicated in the price list for the extended warranty are net prices (no discounts).
- c) The extended warranty can only be granted for new base units and their options that have been included in the same customer order and are included in the scope of delivery ex works; it covers our standard warranty in accordance with the warranty terms and conditions and our General Terms and Conditions of Business and Delivery of Rapid Technic AG, 8956 Killwangen, Switzerland, or Rapid Technic GmbH, 88693 Deggenhausertal, Germany.
- d) During the warranty period, repair and maintenance work can only be carried out by authorised Rapid dealers. Only genuine Rapid spare parts can be used for this purpose.
- e) Claims for damage resulting from inadequate maintenance and care are generally excluded. Regular maintenance and cleaning of the product in accordance with the Rapid operating instructions and maintenance schedule is essential.
- f) The following are excluded:
- Wear and service parts, tyres, wheels, chains, clutches, brakes, fluids, etc.
 - Petrol and diesel engines, as well as rechargeable and standard batteries
 - Damage resulting from the improper operation of the base unit and attachments
 - Damage resulting from external forces (including damage caused by natural forces)
 - Damage resulting from improper repairs
 - Damage resulting from modifications or improper use
- g) Where machinery is sold through Rapid specialist dealers, training/instruction must be provided exclusively by the dealer.